On the first and third weekend of each month, the Production environment will have a window to perform maintenance from 12am Saturday to 7am Saturday and 12am Sunday to 7am Sunday (all times Eastern).

On the second and fourth weekend of each month, the Staging environment will have a window to perform maintenance from 9pm Friday to 7am Saturday and 9pm Saturday to 7am Sunday (all times Eastern).

During these maintenance windows, if there is major maintenance or patching in progress a “Maintenance” page will appear when attempting to log in, blocking access. This is to ensure that no one might be in the system doing work and then that work is lost in mid-stream.